Homelink (or Hlink) is San Antonio and Bexar County’s local Coordinated Entry (CE) System. CE is a uniform, community-wide approach to connect persons who are literally homeless or at-risk of homelessness to housing resources, permanently and effectively ending their homelessness.

If you could benefit from a Homelink enrollment to assist with meeting your housing needs, please see the Access Points and Network Partner information for Homelink access days and hours.

**Once you complete your Homelink enrollment, if your need is not met by an immediate referral, you must maintain your eligibility activity by participating in services with an Access Point, Network Partner or Street Outreach every 30 days.**

You may also call or visit an Access Point or Network Partner to update your activity every 30 days. Failure to update eligibility every 30 days will result in unenrollment. If your enrollment closes you will not be eligible for housing referrals.

Enrollment date: ____________________
**ACCESS POINTS**

Mobile or physical community locations that provide fair and equal access to Homelink to persons experiencing or at-risk of homelessness. A Homelink enrollment is initiated by walking into or calling any access point during designated times.

**NETWORK PARTNERS**

Agencies that operate an intake process and have agreed to follow Homelink Policies and perform assessments on persons who otherwise would have to travel to an access point.

**COMMUNITY PARTNERS**

Agencies who may not provide direct Homelink services but have a vested interest or direct involvement in the support of our community homelessness response system.

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**PROCESS**

- **ACCESS**
  Connecting to Homelink through an access point or network partner.

- **ASSESSMENT**
  Using Homelink assessments to determine client's need (i.e., HUD Assessment, VI-SPDAT, Diversion Problem Solving, etc.)

- **PRIORITIZATION**
  Using community prioritization standards to meet the needs of the most vulnerable first.

- **REFERRAL**
  Matching client to most appropriate housing resource based on need, project availability, and community prioritization.

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**SERVICES**

- **Client Driven Problem Solving and Custom Needs Assessment**
- **Diversion Assessment**
  Helps households who haven't identified shelter for tonight, when homelessness can be Diverted in 5-7 days
- **Housing Referrals Waitlist**
  (prioritized so that the most vulnerable are referred first).
- **Family Referral Program (FRP)**
  Collaboration with San Antonio Housing Authority to assist literally homeless families that display a level of self-sufficiency that would not require case management to maintain their housing.
- **Move-On Program**
  Collaboration with San Antonio Housing Authority to transition individuals and families currently housed through Permanent Supportive Housing (PSH) into subsidized housing with SAHA.
- **Prevention Assessment**
  Helps low-income households resolve a crisis that could otherwise lead to a loss of housing.

*Updated 08/02/2021*

**OUTCOMES**

Discovering if housing needs were successfully met.

**www.sarahomeless.org/housing**